Playtown Rules

We want everyone to be safe and have fun at Playtown so please read our rules before entering.

Please remove shoes before entering the role play area. Socks or tights must be worn.

Children must be supervised at all times by a responsible adult.

Our play centre is designed with children under 7 in mind. Please ensure that older children are mindful of wee ones. There is to be no running or throwing of the toys.

As the Playtown shops are designed for children can parents please mind their heads going in and out of the buildings.

Please be courteous to others, take turns and tidy as you go if possible.

Outside food/ beverage cannot be consumed in our café. Baby food and those with special dietary requirements are welcome to bring their own.

Please do not consume food or drinks in the play areas.

Buggies and prams are not allowed in the play area but can be stored at reception or in our store.

Please report any accidents, incidents, or damage to a Playtown team member.

We cannot be held responsible for any loss or damage to personal property during your visit.